

CHAPTER 5 – VOCABULARY AND ACTIVITIES

1. Get ready! Fill in the blanks using the words from the box below:

airlines - aisle - arrivals hall - boarding - budget - cabin - cabin crew -
 carry on - cockpit - departure lounge - flight attendants - gate - hand -
 hold - jet bridge - life jacket - liquids - overhead compartment -
 oxygen mask - upright position - weigh



Lufthansa, Aeroflot and British Airways are _____.



Ryanair, Air Berlin and Wizz Air are _____ airlines.



You can't take _____ on board in containers larger than 100ml.



Suitcases are stored in the _____.



Your suitcase mustn't _____ more than 23kg.



The pilots sit in the _____.



The passengers sit in the _____.



You can store your carry-on luggage in the _____.



There is a _____ under your seat, in case the plane lands on water.



An _____ drops down if pressure in the cabin falls.



The bag you take onto the aircraft with you is called _____ luggage or _____ luggage.



Your seat must be in the _____ for landing.



The space for walking up and down the cabin is called the _____.



A moving corridor which connects an aircraft to the terminal is called a _____.



You should board the aircraft from _____ 32.



There are usually lots of shops and restaurants in the _____.



If you want to meet someone who has just landed you should wait in the _____.



On board the aircraft food and drinks are served by _____.



Flight attendants are also called the _____.



_____ usually starts 20-30 minutes before take-off.

Practice this
topic online at

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1. Complete the sentences with the correct modal verbs:

should can must can't have to mustn't shouldn't

- You eat a heavy meal before you fly.
- Passengers switch off all electronic devices.
- You wear loose, comfortable clothes and shoes for your flight.
- Passengers smoke during take-off and landing.
- You take a short walk around the cabin on a long-haul flight.
- You drink too much alcohol.
- Large pets go into passengers cabin.
- Passengers label their luggage correctly.
- I pay in dollars for duty-free items?
- Cabin crew stay calm during an emergency.

...../10

2. Match the halves of sentences:

- You can get to...
- You could go by...
- You can get...
- You can also buy a...
- You might want to change money...
- You can purchase coach tickets...
- You might want to travel...
- You might not want to travel...
- You can have...
- You might want to go hiking...

- ... by coach to Cracow because it's cheaper.
- ... in the Bureau de change in Cracow's railway station.
- ... ticket from the train conductor but there is a surcharge.
- ... by coach because it often takes longer than the train.
- ... train because it's faster than coach or car.
- ... tickets from the train station or from the Orbis travel office.
- ... from the coach station or from private coach operators.
- ... Cracow from any Polish city or town.
- ... in the Carpathian mountains.
- ... lunch in a cafe in the main square.

-
-
-
-
-
-
-
-
-
-

...../10

3. Match the sentences with the pictures:

- You must fasten your seatbelt.
- You can't smoke on this flight.
- You can't use your mobile phone.
- You mustn't inflate your life jacket.
- You should take off high heeled shoes in case of emergency.
- You should put your excess hand luggage under the seat in front of you.
- You have to put your hand luggage in the overhead locker.
- You mustn't block the emergency exits.
- You can't take any pets aboard.
- You can't carry any dangerous items in your luggage.



...../10

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AIRPORT VOCABULARY

Write the words under the correct pictures:

Runway - Seatbelt - Take Off - Land - Information Desk - Luggage
Metal Detector - Window Seat - Flight Attendant - Luggage Trolley
Bag Scanner - Checked Bag - Check In - Boarding
Passport and ID - Scales



AIRPORT VOCABULARY 2

Write the words under the correct pictures:

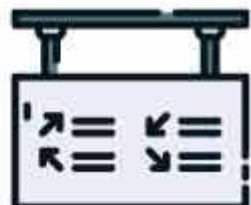
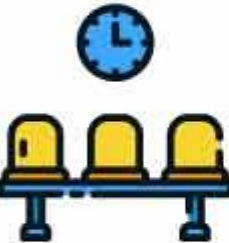
Charger - Pilot - Passenger - Parking - In-Flight Meal
Control Tower - Airport Taxi - Terminal - Boarding Pass- Night Flight
Window and Shutter - Shuttle Bus - Waiting Room
Baggage Loading - Flight Time - International Flight



AT THE AIRPORT

Write the words underneath the pictures:

Currency Exchange - Cockpit - Turbine - Seat - Arrival and Departures
Waiting Lounge - Airport Bus - Baggage Scan - Hangar - Restroom
Escalator - No Smoking - Circling - Land and Take-Off - Pilot - Ramp



At the airport

A Departures

This is the usual sequence of activities when you get to the airport.

First you go to the **check-in desk** where they weigh your **luggage**. Usually you are permitted 20 kilos, but if your bags weigh more, you may have to pay **excess baggage** (= you pay extra). The airline representative checks your ticket and gives you a **boarding card** for the plane with your seat number on it. Then you go through **passport control** where an official checks [NOT ~~controls~~] your passport, and into the **departure lounge**. Here, you can also buy things in the **duty-free**, e.g. perfume, alcohol and cigarettes. About half an hour or forty minutes before **take-off**, you are told to go to a gate number, e.g. gate 14, where you wait before you **get on** the plane. When you **board** (= get on) the plane, you find your seat. If you have **hand luggage**, you can put it under your seat or in the **overhead locker** above your seat.



The plane then **taxi** (= moves slowly) towards the **runway**, and when it has permission to **take off**, it accelerates along the runway and takes off.

Note: The verb to **taxi** is generally only used in this context.

B The flight

You may want or need to understand certain announcements; these come from the **captain** (= the pilot) or from an **air steward** or **stewardess** / **cabin crew** / **flight attendants** (= people who look after the passengers):

Please **fasten your seat belt** and put your seat in the **upright position**.



We are now **cruising** (= flying comfortably) at an **altitude** (= height) of 10,000 metres.

May we **remind** passengers (= ask passengers to remember) that there is no smoking until you are inside the **terminal building** (= where passengers arrive and depart).

The **cabin crew** (= air stewards) are now coming round with **landing cards**. (These are cards you sometimes have to fill in when you enter certain countries.)

C Arrival

When the plane **lands** (= arrives on the ground), you have to wait for it to stop / come to a halt. When the doors are open, you **get off** the plane and walk through the **terminal building** and go to the **baggage reclaim** where you collect your luggage. You then **pass through customs** (green = nothing to declare; red = goods to declare; blue = European Union citizens). If you are lucky, you can then get a bus, taxi or train to the centre of town without waiting too long. You can also **hire** a car (= **rent** a car) at most airports.

Note: In British English you normally **hire** something for a short period, e.g. hire a room for a party, and **rent** something for a long period, e.g. a flat; for a car, you can use both words.

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Exercises

1. Complete the words or phrases below using words from the box.

off	control	free	card	baggage
in	lounge	luggage	reclaim	locker

- | | |
|------------------|-------------------|
| 1 boarding | 6 duty |
| 2 baggage | 7 overhead |
| 3 excess | 8 take-..... |
| 4 passport | 9 departure |
| 5 hand | 10 check-..... |

2. What do you call:

- The place where you go when you arrive at the airport with your luggage?
- The card they give you with the seat number on it?
- The money you have to pay if your luggage is very heavy?
- The place where you sit and have a drink when you are waiting for your flight to be called?
- The bags you carry onto the plane with you?
- The place above your head where you can put your hand luggage?
- The part of the airport where the plane accelerates and takes off?
- The people who look after you on the plane?
- The part of the airport you walk through when you arrive or depart?
- The place where you collect your luggage after you land?

3. Complete this part of a letter about an unpleasant flight.

Dear Tom

I've just arrived in Rome but I'm still recovering from a really terrible flight. We ⁽¹⁾ two hours late because of bad weather, and then over the channel we hit more bad weather. The ⁽²⁾ announced that we had to ⁽³⁾ our seat belts, which was a bit worrying, and for half an hour we ⁽⁴⁾ through a terrible storm. It was still raining and very windy when we ⁽⁵⁾ in Rome and I was really glad to ⁽⁶⁾ the plane and get into the airport building.

Fortunately things have improved since then but I really hope the return ⁽⁷⁾ is a lot better.

Answer Key

1. 1 boarding card 6 duty free
 2 baggage reclaim 7 overhead locker
 3 excess baggage 8 take-off
 4 passport control 9 departure lounge
 5 hand luggage 10 check-in
2. 1 check-in 5 hand luggage 9 terminal building
 2 boarding card 6 overhead locker 10 baggage reclaim
 3 excess baggage 7 runway
 4 departure lounge 8 stewards (or cabin crew)
3. 1 took off 3 fasten 5 landed 7 flight
 2 captain/pilot 4 flew 6 get off

Turbulence

Name: _____ **Course:** _____

11 Put the words in the box in the correct column in the table.

dizziness • fog and mist • hypothermia • loss of judgement • nausea •
objects moving around the cabin • pain from trapped gases • vision problems

Rapid decompression problems caused by ...		
very low temperatures	lack of oxygen	sudden pressure change

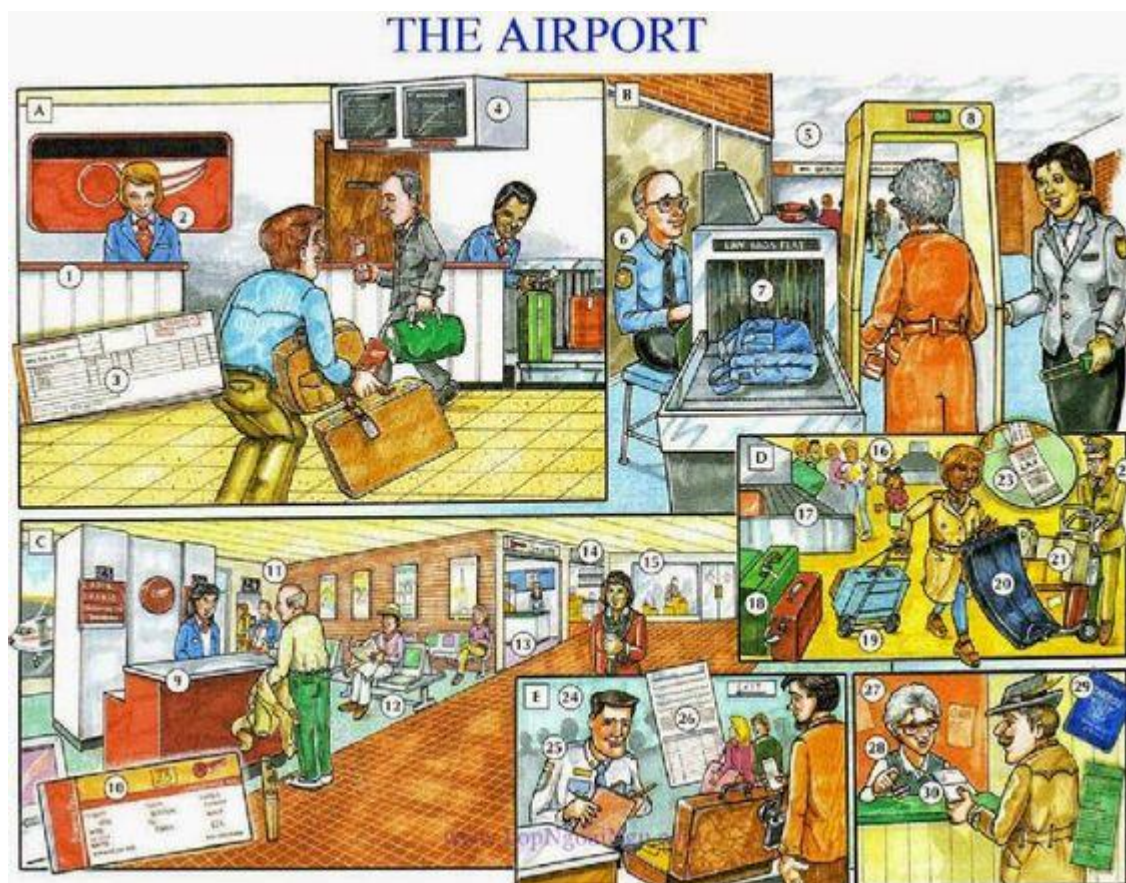
14 Answer the questions.

- 1 What is *turbulence*?
- 2 How can it cause injury?
- 3 What should passengers and flight attendants do to prevent injuries from turbulence?

- a. A violent or unsteady movement of air or water, or of some other fluid.
 - b. A soft movement of air or water, or of some other fluid.
 - c. An unsteady blow of air or water, or of some other fluid.
-
- a. The sudden glide of the plane during turbulence can cause repeated neck strain or whiplash, and can cause passengers to hit their heads against seat backs and windows.
 - b. The sudden jerking of the plane during turbulence can cause repeated neck strain or whiplash, and can cause passengers to hit their heads against seat backs and windows.

15 Read the descriptions of what happens during turbulence. Then tick light (L), medium (M), or severe (S) for each description.

	L	M	S
1 Drinks shake inside cups.	☐	☐	☐
2 Drinks splash out of cups.	☐	☐	☐
3 Trolleys are difficult to manoeuvre.	☐	☐	☐
4 Unsecured objects fall over or lift off the floor.	☐	☐	☐
5 Passengers may feel slight straining against seat belts.	☐	☐	☐
6 Service and walking are impossible.	☐	☐	☐
7 Passengers feel strain against seat belts.	☐	☐	☐
8 Standing is difficult without bracing.	☐	☐	☐
9 Passengers are forced violently against seat belts.	☐	☐	☐
10 Trolleys are easy to manoeuvre.	☐	☐	☐
11 Unsecured objects are thrown about.	☐	☐	☐
12 Walking is difficult.	☐	☐	☐



A. Check-In

1. ticket counter
2. ticket agent
3. ticket
4. arrival and departure monitor

B. Security

5. security checkpoint
6. security guard
7. X-ray machine
8. metal detector

C. The Gate

9. check-in counter
10. boarding pass
11. gate
12. waiting area
13. concession stand/snack bar
14. gift shop
15. duty-free shop

D. Baggage Claim

16. baggage claim (area)
17. baggage carousel
18. suitcase
19. luggage carrier
20. garment bag
21. baggage
22. porter/skycap
23. (baggage) claim check

E. Customs and Immigration

24. customs
25. customs officer
26. customs declaration form
27. immigration
28. immigration officer
29. passport
30. visa



[1, 2, 4–9, 11–17, 24, 25, 27, 28]

A. Excuse me. Where's the _____?*

B. Right over there.

*With 24 and 27, use: Excuse me. Where's _____?



[3, 10, 18–21, 23, 26, 29, 30]

A. Oh, no! I think I've lost my _____!

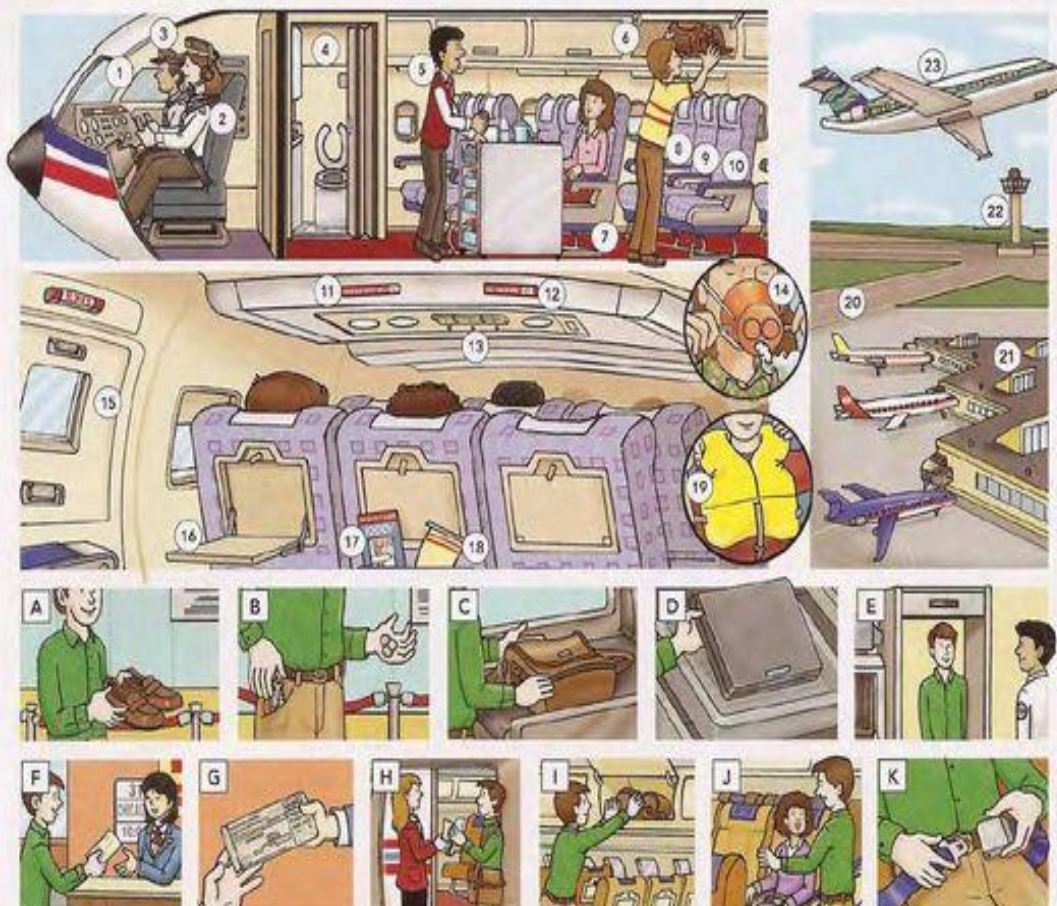
B. I'll help you look for it.

Describe an airport you are familiar with. Tell about the check-in area, security, concession stands, and the baggage claim area.

Have you ever gone through Customs and Immigration? Tell about your experience.

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AIRPLANE TRAVEL



- | | | | | |
|------------------------|-------------------------------|---------------------------|-------------------------------------|--------------------------|
| 1 cockpit | 10 aisle seat | 18 air sickness bag | A take off your shoes | F check in at the gate |
| 2 pilot/captain | 11 Fasten Seat Belt sign | 19 life vest/ life jacket | B empty your pockets | G get your boarding pass |
| 3 co-pilot | 12 No Smoking sign | 20 runway | C put your bag on the conveyor belt | H board the plane |
| 4 lavatory/ bathroom | 13 call button | 21 terminal (building) | D put your computer in a tray | I stow your carry-on bag |
| 5 flight attendant | 14 oxygen mask | 22 control tower | E walk through the metal detector | J find your seat |
| 6 overhead compartment | 15 emergency exit | 23 airplane/ plane/ jet | | K fasten your seat belt |
| 7 aisle | 16 tray (table) | | | |
| 8 window seat | 17 emergency instruction card | | | |
| 9 middle seat | | | | |



[1-23]

- A. Where's the _____?
- B. In/On/Next to/Behind/In front of/ Above/Below the _____.



[A-K]

- A. Please _____.
- B. All right. Certainly.

Have you ever flown in an airplane?
Tell about a flight you took.

Be an airport security officer! Give passengers instructions as they go through the security area. Now, be a flight attendant! Give passengers instructions before take-off.

Label the plane with its external part names.

